



# PRIVATE SWIM LESSON POLICIES

- Private and Semi-Private lessons are offered to swimmers ages 3+.
- Semi-private lessons are offered to 2 swimmers of the same age and level.
- Swim lessons are non-transferable.
- All cancellations require 24 hours notice.
- Lesson packages will be renewed based on the instructors availability.
- Rescheduled lessons will be on the same day and time for an extended week.
- All packages must be complete within 90 days.
- All cancellations and reschedules must email [swimschool@gwymca.org](mailto:swimschool@gwymca.org).

## CANCELLATION POLICY

To cancel a private lesson, email [SwimSchool@gwymca.org](mailto:SwimSchool@gwymca.org) at least 24 hours in advance of the lesson time. Lessons that are cancelled within 24 hours will be rescheduled at no additional charge. Lessons cancelled within less than 24 hours will be forfeited.

## REFUND POLICY

Payment is due at registration. Because of limited space in the program, there are no refunds for this program without physician's written explanation of inability to participate. The YMCA is committed to serving people regardless of their age, sex, race religion or income level. The YMCA provides financial assistance based on family need and availability of funded space to ensure that individuals residing in our community have access to the YMCA's programs and services.