



# PRIVATE SWIM LESSON POLICIES

- Private and Semi-Private lessons are offered to swimmers ages 3+.
- Semi-private lessons are offered to 2 swimmers of the same age and level.
- Swim lessons are non-transferable.
- All cancellations require 24 hours notice.
- Lesson packages will be renewed based on the instructors availability.
- Rescheduled lessons will be on the same day and time for an extended week.
- All packages must be complete within 90 days.
- All cancellations and reschedules must email [swimschool@gwymca.org](mailto:swimschool@gwymca.org).

## CANCELLATION POLICY

To cancel a private lesson, email [SwimSchool@gwymca.org](mailto:SwimSchool@gwymca.org) at least 24 hours in advance of the lesson time. Lessons that are cancelled within 24 hours will be rescheduled at no additional charge. Lessons cancelled within less than 24 hours will be forfeited.

## REFUND POLICY

Payment is due at registration. Because of limited space in the program, there are no refunds for this program without physician's written explanation of inability to participate. The YMCA is committed to serving people regardless of their age, sex, race religion or income level. The YMCA provides financial assistance based on family need and availability of funded space to ensure that individuals residing in our community have access to the YMCA's programs and services.



# WATER SAFETY INSTRUCTOR COURSE ESSENTIAL INFORMATION

## PRE-REQUISITES

To enroll, instructor candidates must be at least 16 years of age on or before the last day of the training and successfully complete the pre-course session which includes a demonstration of swimming skills at Learn-to-Swim Level 4.

Email the WSI Trainer [AngelaReeve@optonline.net](mailto:AngelaReeve@optonline.net) at least one week prior to the first day of class (if not sooner) to request the pre-course materials and arrange for a time to come in and complete the pre-requisite swim skills evaluation.

## LEARNING FORMAT AND REGISTRATION POLICIES

This course is offered in a blended learning format and candidates will have online lessons to complete before attending each of the in-person skill sessions listed below. Candidates can expect to spend approximately 20 hours outside of the class devoted to reading, preparing written lesson plans, and completing the online component. While hard copy materials will be supplied for use in class, candidates are encouraged to access the free digital versions of the required textbooks well in advance so they can start their reading and preparations.